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THE FOX AND BOULDER THEATER
Z2 Entertainment, LLC
POSITION DESCRIPTION

Bar Staff / Servers

General Description:

Z2 Entertainment is hiring qualified bar leads, bartenders, servers, and barbacks at the Boulder Theater and Fox Theatre. These are positions of varying responsibilities. Our ideal candidates will be responsible for serving drinks to guests at events ranging from 50 to 1200 in attendance, should maintain a clean and professional demeanor, knows our beverage menu front to back, has a high level of salesmanship, an intimate knowledge of beer, cocktails, and wine, is a team player and can handle high volume for extended periods of time.

DUTIES AND RESPONSIBILITIES – Including but not limited to the following:

- Maintains cleanliness and organization of service/bus stations, wells, bar, and dish pit
- Serving in a high energy, fast paced environment
- Opening and closing the bar as instructed by Bar Manager
- Accurate cash handling
- Inventory, stocking, changing kegs and gas, icing and setting up wells, and other duties as needed
- Servers have the ability to handle food and drink service in section of 25+ people

Required Qualifications:

- Excellent customer service skills, communication and organization.
- Intimate knowledge of of spirits, beer, wine, and mixology
- 2 years of bar service experience preferred
- Evening, weekend and holiday work is required in meeting position responsibilities.
- Must be at least 21 years of age

Reporting Relationships:

Reports to: Bar Manager and House Manager

Communicates with: Bar lead, bartenders, barbacks, House Manager, security, stage manager

Physical Requirements:

Duties require lifting and/or moving of beer kegs weighing up to 100 lbs. Must be able to climb stairs and with ice buckets weighing up to 40 lbs. Exposure to loud music, and working in dim lighting. Ability to stand for up to 6+ hours with minimal breaks. Employee must be in suitable physical shape to meet these requirements and alert the General Manager and HR/Office Manager immediately if he or she becomes unable to do so.

Mental Requirements:

Handling intoxicated patrons and cutting them off appropriately, underage patrons, fake IDs, loud music, and large masses of people. Must have a positive, professional, and friendly attitude. Capable of keeping a cool head in a chaotic environment and maintaining accurate cash handling.

Additional Qualifications:

Every employee at Z2 Entertainment is expected to be a creative problem solver as well as possess a strong and positive attitude regarding customer service, striving to provide a high-quality guest and artist experience through every action taken.

Additionally, it is a policy at Z2 that all communication, written and verbal, be open, honest and respectful between all employees, bands, patrons and clients. Any communications that are more “challenging” should be verbal rather than written, using a supervisor as a third party mediator if necessary. This is an essential part of how we operate on a daily basis, and a crucial element in how we approach conflict resolution.